Privacy Policy

1. Introduction

• This Privacy Policy outlines how Marino Exchange collects, uses, and protects your personal information. We are committed to ensuring your privacy and compliance with applicable data protection laws.

2. What Information We Collect

• Personal Information: We collect personal information such as your name, email address, phone number, and government-issued identification as part of the KYC process.

• Financial Information: When using on-ramp/off-ramp services or crypto cards, we collect banking details required for transactions.

• Usage Data: We collect data on how you use our platform, including your IP address, browser type, and login history for security purposes.

3. How We Use Your Information

• Account Creation: Personal data is used to verify identity, create user accounts, and comply with regulatory requirements.

• Transaction Processing: Financial and personal information is necessary to facilitate trading, deposits, withdrawals, and other financial transactions.

• Security: We use your information to prevent fraud and enhance platform security.

• Marketing: We may use your data to send you marketing communications, which you can opt out of at any time.

4. Data Sharing

• We do not sell your data to third parties. However, we may share your information with:

• Regulatory Authorities: To comply with legal requirements such as KYC/AML laws.

• Service Providers: Third-party providers (such as Kayi Microfinance Bank or card issuers) that assist in providing our services.

5. Data Security

• We employ robust security measures, including encryption, two-factor authentication, and regular security audits, to protect your personal data.

6. Data Retention

• We retain your personal data for as long as necessary to provide services and comply with legal obligations. Data can be deleted upon request after fulfilling legal retention periods.

7. Your Rights

• Access: You have the right to request access to your personal information at any time.

Correction: If any of your information is incorrect, you can request corrections.
Deletion: You may request the deletion of your personal data, subject to regulatory restrictions.

8. Changes to this Privacy Policy

• We may update this policy periodically. Users will be notified of significant changes, and your continued use of the platform indicates acceptance of the revised policy.

9. Contact Us

• If you have any questions about this Privacy Policy or your data, please contact us at privacy@marinoexchange.com.